



Most equipment at Mobil and Exxon branded retail sites will automatically power-up and/or reboot upon electrical service restoration following a power outage. To aid in this process, here are some helpful guidelines, which should be followed during and after a power outage to ensure a smooth recovery of power and to prevent possible damage to electrical equipment.

- Following a power outage or disruption of electrical utility service, all electrical breakers should be tripped to the "OFF" position except for a limited number of lighting-only circuits. This is to ensure that safety lighting will come on immediately should the power be restored during nighttime hours and protect all other electrical equipment from electrical service spikes which normally occur in the moments following initial power restoration.
- Upon restoration of power, wait 5 minutes then the breakers can be turned to the "ON" position slowly one at a time. All equipment should start back up or begin the re-boot process as each breaker is turned back on. Many PC-based POS systems, such as Wayne's Nucleus or Gilbarco Pentium G-Sites, will require that the ON button or switch be activated on the system tower before rebooting will occur. Other POS systems, such as Wayne-Plus or older model G-Sites, as well as Tank Level Monitoring (TLM) systems, such as Veeder-Root or Emco, should restart or reboot automatically. Car wash equipment should remain off until the overall situation is resolved and everything is back to normal.
- If you experience any problems with the restart of any POS system you'll need to call the POS help desk and they should be able to instruct you over the phone how to properly bring up your systems. If they are not able fix your problem over the phone you will be instructed to call the IPT maintenance help desk.
- If the power is out for 24 hours or more, you will need to begin manual inventory reconciliation of your product and waste oil tanks. You should stick your tanks and record the product or waste oil level once a day for the duration of the power outage.
- In any power outage of more than a few hours duration, your coolers and freezers should be monitored frequently for temperature increases. You must comply with all applicable health codes for the safe storage and sale of food items.

Again, If you have any questions concerning the restart of your POS system, please call the POS help desk. For other issues, including issues with your TLM, please contact your local maintenance company help desk.

ExxonMobil Contact:
Gary D. Gibson