

ExxonMobil Cash & Gift Card Reminders & Tips

- Don't forget to ACTIVATE every card you sell. Please refer to the updated quick reference guide on the ePortal for activation instructions.
- Cards with bad mag stripes CAN be manually keyed as long as the card is in your hands as you key in the card number. If prompted, enter 12/12 as the expiration date. Refer to Card Guide update section ExxonMobil Cash & Gift Cards for additional details.
- Maintain control of unactivated cards. Display ONLY THE CARDBORAD CARRIER and keep unactivated cards in the cash register or behind the counter.
- Additional cash card reporting is available via your POS terminal (special function 99-28).
- Copies of ExxonMobil Cash & Gift Card activation instructions and Q&A's are available on the ePortal under Programs>Consumer and Commercial Cards.