

# New Chargeback Codes

Credit Card Handbook Section H

Reason	Description
01	Late Presentment
02	Expired Card
03	Invalid Account Number
04	No Imprint of Card
05	Unacceptable Credit Card Type
06	Missing or Invalid Authorization
07	Credit Memo
08	Wrong Local Card Used
09	Imprinter Error
10	Illegible Invoice
11	Products and Services Not Described
12	Over Credit Limit
13	No or Invalid Signature
14	Service Dispute
15	C-Store Items Over \$75 in One Day
16	Invalid Credit Card Purchase
17	Duplicate Sale
18	Miscellaneous Other
19	Electronic Point-of-Sale Terminal Rent
20	Diesel Tax Adjustment
21	Imprinter Rent
22	Non-Receipt of Retrieval Request
23	Customer Doesn't Recognize Sale
24	Transposed Acct. # - Amt. – Altered Amt.
25	Check Processing Fee (pay by check)
26	Customer Service Charge Refund
27	Duplicate Check Recoup
31	Co-Brand Processed by Third Party
32	Quick Credit Program Fee
33	MasterCard Chargeback Handling Fee
34	Prepaid Activation
35	Prepaid Replenishment
36	Chargeback due to not Upgrading to AVS
37	Non-Receipt of Merchandise
38	Over PreSet Limit (non fraud)