

HIGH-SPEED NETWORK COMMUNICATIONS

OVERVIEW

Marathon has three certified high-speed communication options designed to decrease response time and increase customer satisfaction. Marathon **Ruby** and **G-Site** POS systems are compatible with all three high-speed communication options.

SATELLITE

- Hughes VSAT Service
 - Information including program details, pricing, and ordering can be obtained from an HPS representative.
 - 1-800-323-8322
- EchoSat VSAT Service
 - Information including program details, pricing, and ordering can be obtained from an EchoSat VSAT representative.
 - 1-800-393-3246

DATAWIRE (Internet Communication)

- Monthly Datawire fee from Marathon does apply. Please see the bulletin located in the front of your Credit Card Handbook for details.
- The initial Datawire MicroNode will be supplied to you at no charge. A six-month commitment is required.
 - If you terminate the program within six months of receipt of the MicroNode, you will be responsible for an early termination fee of \$100. Early termination is defined as not receiving consistent batch transmissions from the Datawire MicroNode during the first six months of receipt of the MicroNode.
 - If you fail to install the MicroNode within 60 days of receipt, you may be held accountable for the cost of the MicroNode, which is \$405.
 - Should it be necessary to replace the MicroNode due to theft, damage or negligence, the full replacement price of \$405 will apply.
 - If replacement equipment is needed due to equipment malfunction, a new MicroNode will be shipped to you at no charge. However, you are responsible for returning the faulty equipment to HPS upon receipt of the new MicroNode. If you do not return the faulty equipment, you will be responsible for the full replacement price of \$405.

Dealer Responsibilities

- 1. You are responsible for providing business DSL or Cable Internet services to the store as well as any fees associated with that service.**

The MicroNode requires direct access to the **public Internet** and requires a **Dynamic IP address**. You will receive a Datawire User Manual with your MicroNode shipment that details these Internet requirements. We recommend you review these Internet requirements with your Internet Service Provider (ISP) to avoid installation problems. We also recommend you install an Internet firewall.

2. You are responsible for installing and connecting the MicroNode to the Internet.

The HPS Help Desk will be on hand for assistance, but additional technical support may be needed at your expense.

If you have, or plan to have, other devices sharing your Internet connection, such as a PC, security system, and voice over service, you may have to purchase additional equipment. Some DSL or cable modems have a built-in router offering multiple ports. If no ports are available for the MicroNode, you may need to purchase a four-port hub, switch, or router. The router must offer DHCP Server capability to assign IP addresses, the Internet gateway and the DNS server(s). Routers typically need to be configured with your Internet ID and password. We recommend a certified service provider install and configure your router, if you should decide to purchase one.

3. You are responsible for connecting the MicroNode to the POS system.

4. The Following terms and conditions must be abided by at all times. Failure to do so may result in Marathon canceling service.

- a. The location has responsibility to install the Datawire equipment and /or software.
- b. The location will not obtain the Datawire Services by rearranging, tempering with or making unpermitted connections to the Heartland Payment System (HPS), the computer systems, or facilities of any of HPS's third party vendors.
- c. The location shall not modify, tamper, reverse-engineer or emulate the HPS equipment or software or assist anyone else to modify, tamper, reverse-engineer or emulate the equipment or software.
- d. The location will not sell, rent, lend or allow physical or electronic access to any equipment that is at the location, except as may be expressly permitted.
- e. The location will facilitate interfacing of the Datawire Services with HPS's facilities, by providing a suitably secure space for equipment, power, network connectivity and other facilities for installation and proper equipment operation.

- f. The location shall provide HPS's appointed agent or representative with physical access to the Datawire Services equipment within a reasonable period of time following a request, and electronic access to the Datawire Services equipment at all times.
- g. The location shall reasonably cooperate in the reduction, detection and management of fraud, and to make a point of contact available for any fraud-related inquiries and investigations.
- h. No later than five (5) days after receipt of replacement equipment, the location will ship the defective equipment, freight-prepaid by HPS, to the address specified by HPS.
- i. The location and/or jobber shall not modify, tamper, recreate or reroute transactions passed through Datawire Services or assist anyone else to modify, tamper, recreate or reroute transactions.

How to Sign up

Contact Marathon Dealer Support, 1-800-352-2422, ext. 1.

Please have the following information:

- Dealer Number
- Contact Name
- Location Address
- Shipping Address (if different)
- Email Address
- Location Phone Number
- Additional Contact Number (cell phone, corporate office, etc.)
- Access Code if Necessary
- Type of Internet Service: DSL or Cable

*We cannot process a datawire order to a dealer currently under satellite contract

** Please confirm that the router supports dynamic IP addressing

*** We will not process a datawire order until the location has a high speed internet connection