

**Your CITGO Connections**

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At CITGO Petroleum Corporation, we've always believed that great customer service is an integral part of any business plan. In fact, you are our most important customer.

It's imperative that you remain informed and knowledgeable of who to contact for your various needs. So, we've put together this booklet to connect you to the right source and give you the answers you need to stay competitive and succeed.

**CITGO. There at every turn.**

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Status on upcoming software releases

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Gift Card questions/orders (No POP)  
Settlement issues  
Additional copies of POS rental invoices  
POS equipment malfunction  
POS forms  
Voice authorization

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### **CITGO Paper Processing**

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### **Fleet VIP Hot Line**

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