

BP Payment Guide

Important Phone Numbers



15.0 Important Phone Numbers

Important Credit Card Authorization Information Numbers	
Credit Card Authorization	Phone Numbers
BP Card and BP MultiCard Authorization	1-888-541-3801
BP Visa Card Authorization	1-888-541-3801
BP Gift Card Balance Inquiry/Activation	1-800-519-3560
BP BusinessPlus and BP Business	1-800-414-6977
BP Business Solutions Fuel Card, BP Business Solutions Fuel Card Plus, and BP Business Solutions MasterCard	1-800-760-8870
MasterCard and Visa	1-800-801-5847
All Other Cards	See Section 1.0
Credit Card Accounting	
Credit Card Support (e-mail: cscsupport@bp.com)	1-888-BP-HELPU
Credit Card Support Fax	1-630-300-5377
Company Operated Station Accounting Help Line	1-800-843-2269
EPOS	
BP Elite Customer Solutions (EPOS)	1-888-BP-HELPU
Manual Imprinter - Addressograph Bartizan	1-800-633-9143
Customer Numbers	
BP Private Label Card Customer Service	1-800-445-6106
BP Visa Customer Relations & To Apply for New Card	1-800-278-4721
BP Private Label Card (To Apply for New Card)	See Take-One application.
BP Private Label Lost/Stolen Credit Cards	1-800-445-6106
BP Commercial Card Applications	1-800-348-7959 Fax: 1-800-348-7960
BP Commercial Card Customer Service (BP Business and BP BusinessPlus Accounts)	1-800-299-5766
BP Commercial Card Customer Service (BP Business Solutions Fuel Card, BP Business Solutions Fuel Card Plus and BP Business Solutions MasterCard Accounts)	1-800-760-8870
BP Consumer Relations Hot Line - Consumers	1-800-333-3991
Guaranteed Gas	1-800-333-3991
Credit Card Forms & Supplies	
Standard Register (credit card forms, paper goods, credit card take-one applications, Payment Guide, Wall Chart)	1-800-627-7476